



PVC Window and Door User and Maintenance Manual

Dear Customer,

Thank you for choosing our product. You have purchased a top-quality product manufactured in compliance with international quality standards. It has been produced with the utmost care using modern technologies within a quality management system that meets European norms.

Our PVC profile products are designed for decades of reliable use.

Although the product is functionally simple, proper operation, maintenance, and care are essential for long-term satisfaction. We trust that reviewing this manual will help ensure your continued comfort and satisfaction with your windows and doors.

Cleaning After Installation

PVC profiles are resistant to lime and cement; however, the visible surfaces are protected by a removable protective film. This film should be removed after installation, but no later than one month afterward, as prolonged exposure to sunlight can make removal more difficult. Mortar and other construction residues can damage the profiles, glass, and fittings. Always remove fresh contamination immediately with a damp cloth – never dry!

Hardened residue should be removed carefully using a wooden or plastic spatula. Ensure that fittings and seals remain clean, as contamination may lead to malfunction. Keep drainage openings at the bottom of the frames clear at all times.

Cleaning During Regular Use

The surfaces of PVC profiles are smooth and easy to clean. Use standard household cleaners with a neutral pH value.

Avoid abrasive materials, wire brushes, or solvents such as benzene, acetone, or ammonia. For persistent stains, please contact your supplier or service provider for advice.

Maintenance of Fittings and Seals

Lubricate hinges and locks once a year with a few drops of oil. Use only resin-free and acid-free lubricants.

Gaskets should be treated at least once a year with glycerin or a silicone care product—especially before the winter season—to maintain flexibility and sealing performance.

Ventilation

Condensation on new, well-sealed windows is a natural physical phenomenon, not a defect. Old windows allowed humidity to escape through leaks; modern windows require controlled ventilation.

Air out the rooms for 10–15 minutes in the morning and briefly several times during the day.

In winter, short and intensive ventilation is more efficient than keeping windows tilted for a long period.

Regular ventilation helps prevent condensation, mould growth, and damp walls around window openings.

Window Adjustment

Due to thermal expansion of materials and building settlement, fine adjustments may occasionally be required. This is a normal process.

Most minor adjustments can be made using the supplied 4 mm Allen key.

If the sash becomes tight or does not close properly, it can be realigned slightly. If adjustment seems complex, please contact a qualified technician.

Service and Warranty

If you require technical support or service, please contact your local distributor.

Under the warranty, any defects will be repaired professionally and free of charge.

When submitting a claim, please include:

- Your full name and contact details
 - Contract or invoice number
 - Description of the issue
 - Exact identification of the affected product
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Recommended Maintenance Kit

To ensure the long-term performance of your windows and doors, we recommend the following maintenance set:

1. PVC surface cleaner and conditioner
 2. Silicone care product for gaskets
 3. Lubricating oil for fittings
 4. Soft cleaning cloth
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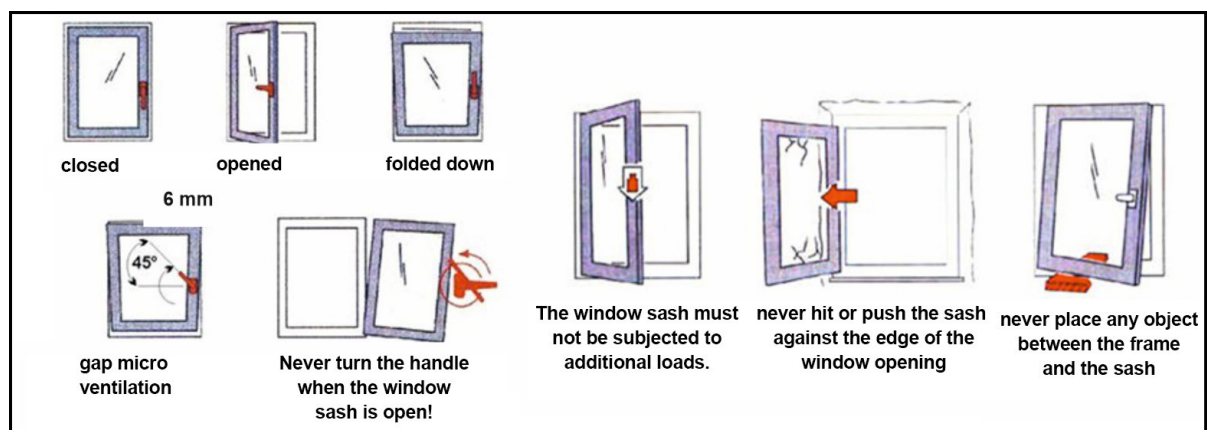
Quick Adjustment Guide

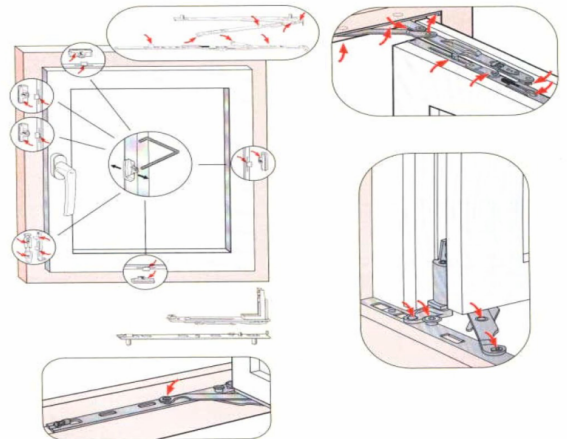
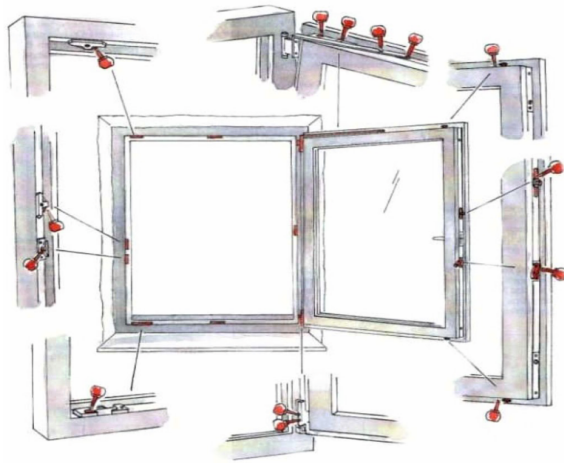
- If the sash rubs at the bottom: slightly raise the hinge.
 - If the sash rubs at the top: slightly lower the hinge.
 - If the closing pressure is too weak: increase the compression at the locking point.
 - If the closing pressure is too strong: decrease the compression accordingly.
-

By following this guide, you can maintain the flawless function and appearance of your windows and doors for many years.

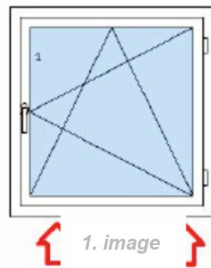
Technical Support: +36 70 7887111

Email: info@energowindow.hu





Problem:
The window sash
is stuck down



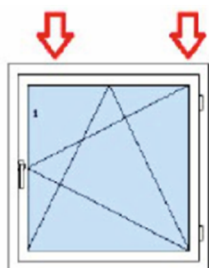
Solution:
Rotate left -
move sash up

Note: Slide the hinge
cap up before starting
the adjustment.

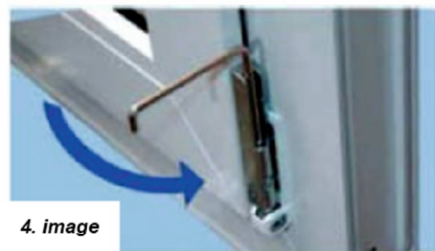


2. image

Problem:
The window sash
is stuck up

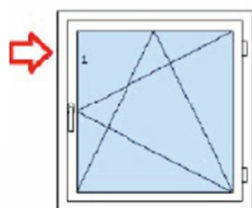


3. image



4. image

Problem:
The sash is
stuck above
the handle at
the bottom
and top



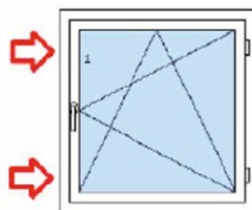
5. image

Solution:
Tighten the adjusting screw
and, if necessary, proceed
as shown in picture 2.



6. image

Problem:
The sash is
stuck on the
side of the
handle

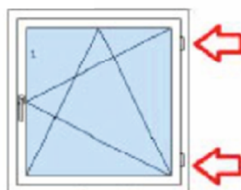


Solution:
To move the sash away
from the handle - it is
better to tighten the adjusting
screw



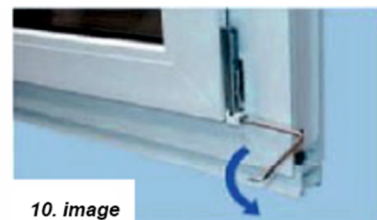
8. image

Problem:
The sash is stuck on
the hinge side



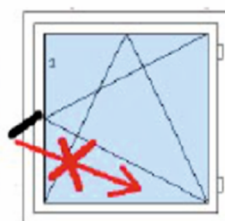
9. image

Solution:
Wing offset. Unscrew
the adjusting screw
even further.



10. image

Problem:
The sash cannot be
closed completely, it
is shifted too far
towards the hinge
side
ideál irányába



11. image

Reason:
The fuse shown in
picture 12 does not
fit on the housing
counterpart

Solution:
The procedure according
to picture 10 or possibly
picture 2



12. image

The locking points shown in pictures 13 and 14 can be rotated (e.g. with a 10 mm wrench)

Basic front door setup

The position of the entrance door leaf must be adjusted for each hinge.



Height adjustment:

Remove the lower cover element of the frame, the door leaf can be adjusted by $+1/+5\text{mm}$ in the basic position



Side adjustment:

Remove the side cover element (without loosening the fixing screw!). Adjust the sides $\pm 5\text{mm}$.



Pressure adjustment:

Remove the upper cover element of the frame part, the pressure force can be adjusted by $\pm 2\text{mm}$ in the default position.